

## Alira

Automated Lifecycles, Identity, Roles, and Access (Alira): Experience driven identity and access processes that improve productivity and delight users.

Organisations often struggle to provide an intuitive way for their users to securely find and quickly access the apps and permissions they need.

Companies typically face these key issues:

- Low productivity, with support teams taking too long to grant access, and constantly bogged down in tickets.
- User frustrations, from poor onboarding experiences, and a confusing and complex array of apps and permissions .
- Governance problems including delegated administration, shadow IT creep and excess costs.

Providing an intuitive, user-friendly method to effectively and securely manage access to key apps and services is commonly cited as a key issue with the clients we speak to.

### The business impact:



#### IT overload and access gridlock:

Too often, every access request means another IT ticket, clogging up support queues and leaving employees waiting for days. IT is bogged down with repetitive tasks instead of focusing on what truly matters.



#### Bad visibility leads to shadow IT:

When employees can't find or request the tools they need, they go rogue—fuelling shadow IT and wasted expenditure. Lack of visibility means lost control and bigger security holes.



#### Complexity kills adoption:

Internal users raise tickets instead of self-serving, because they don't know where to look for the apps they need, and jargon-heavy, long lists are not user friendly.

An estimated

# 30-50%

of IT spending in businesses can be shadow IT.

With the proliferation of unvetted SaaS tools and duplicate licences driving up costs and creating security blind spots.



# The Alira Portal

By unifying multiple Microsoft Entra services and beyond into one clear picture, the Alira portal streamlines how employees obtain the access they need, reducing delays and IT overhead.

## Here's what you get:



### One dashboard, zero hassle:

All your Microsoft Entra resources (MyApps, MyAccess, MyGroups, Privileged Identity Management (PIM)) in a single, easy interface. See what you have and what you can request, instantly.



### It's an App Store for your organisation:

One login, every app. Employees browse, request and access what they need, when they need it. No juggling links, no more IT bottlenecks.



### Self-service requests:

Users can request access to apps, Entra access packages, PIM roles, or group memberships - no ticket required. Approvers get notified right in the portal.



### Privileged Access Management:

Activate or manage admin roles in Azure, AWS, Google Cloud, and more – fully integrated for self-service or delegated control.



### Brand it your way:

Customise UI with your company colours, logo, and style, all in a clean, jargon-free layout, showing only what's relevant to each user. It's a digital extension of your business.



### Lightning-fast setup:

Connects to your Microsoft Entra tenant in under 30 minutes.



### Advanced reporting:

Instant insights into app usage, dormant accounts, pending requests, and licence utilisation.



### Security & compliance built-in:

All access flows through Microsoft Entra ID's compliance controls. Requires proper Azure AD admin consent, supports Azure MFA, and inherits your conditional access policies. Security never slips.



### Faster onboarding, less waiting:

Access granted in minutes, not days. New hires hit the ground running. Existing staff get what they need, fast. No more wasted time or security gaps.



## Become greater with Alira

### Access to apps granted in minutes, not days

- Employees no longer sit idle waiting for access, meaning new hires become productive almost immediately and existing staff can promptly get the tools they need to do their job.

### 40% reduction in first-line IAM support tickets

- For IT teams, this is transformative – nearly half of the trivial, repetitive tasks vanish, liberating your technical staff to focus on strategic initiatives and complex projects.

### Improved UX equals happier users and adoption

- No need to learn multiple systems or fill out confusing forms. When employees find technology easier to use, their confidence in the organisation's IT grows.

### Eliminates shadow IT and saves costs

- When employees can find and access the apps they need easily you can reduce shadow IT use and improve security.

### Consistency across platforms reduces errors and saves cost

- Even if your IT team is providing apps across Google, AWS, Office365 and more, the user only sees one consistent portal. That consistency reduces the learning curve and prevents errors.

### Remember:

**Alira can be rolled out in hours.**

You don't need a long project plan or to wait months to start seeing benefits.

## Experience Alira for yourself

Ready to transform the user experience for accessing all apps and services? It's time to see Alira in action. With its bold promise of simpler access, happier users, and fewer IT fires to fight, Alira can make a tangible difference in your organisation.

Let our team walk you through how quickly you can navigate all your apps in one place, experience the intuitive UI, request access with a single click, and watch approvals flow in real-time.

We're confident that once you try it, you'll understand why this user-first identity solution is generating so much excitement.

→ [Book a demo](#)

## About Kocho

Kocho offer award-winning managed IT and professional services. Protecting identities, securing data, and connecting devices for a cloud-first world.

We believe greatness lies in everyone, and we offer a unique blend of professional, and managed IT solutions, to help ambitious companies realise their full potential.

**Kocho. Become greater.**

Member of  
Microsoft Intelligent  
Security Association

 Microsoft Security

 Microsoft Verified  
Managed XDR Solution

 **Microsoft**  
Solutions Partner  
Security

 **Microsoft**  
Solutions Partner  
Modern Work

 **Microsoft**  
Solutions Partner  
Data & AI (Azure)

 **Microsoft**  
Solutions Partner  
Infrastructure (Azure)

 **Microsoft**  
Solutions Partner  
Digital & App Innovation (Azure)

 **Microsoft**  
Specialisation

Data Security  
Cloud Security  
Threat Protection  
Modernise Endpoints  
Infra & Database Migration  
Identity & Access Management  
Adoption & Change Management

